

MAYTECH COMMUNICATIONS LIMITED

ACCEPTABLE USE POLICY

FOR BROADBAND INTERNET ACCESS

Last Updated April 2007

- 1) Whilst using our services you and your authorised users (hereinafter collectively referred to as “you”) must comply with all applicable laws that apply in the UK and in any other jurisdiction that may be relevant to you. You should remember that the Internet is a global medium and is regulated by the laws of many different countries. Material which is legal in one country may be illegal in another and vice versa.
- 2) You must not, directly or indirectly, upload, download, possess, process, store, transmit, publish, distribute, circulate or otherwise propagate in any way any material that is:
 - (a) Illegal;
 - (b) Grossly offensive or of an indecent or obscene nature or menacing in character or may be deemed to be so;
 - (c) Intended or likely to cause annoyance, inconvenience or needless anxiety;
 - (d) Known by you to be false and misleading.
- 3) You must not infringe the rights of others, including rights of privacy and copyright; an example of this would be sharing without the permission of the copyright owner, protected material such as a music or video file.
- 4) You must not:
 - (a) Gain or attempt to gain unauthorised access to any computer system for any purpose, including accessing the Internet.
 - (b) Without authorisation, intentionally impair or attempt to impair the operation of any computer, prevent or hinder access to any program or data held in any computer or to impair the operation of any such program or the reliability of any such data (this includes deleting files, changing desktop settings, introducing viruses and similar).
 - (c) Run port scanning software which accesses remote machines or networks, except with the explicit prior permission of the administrator or owner of such remote machines or networks. This includes using applications capable of scanning the ports of other Internet users. If you intend to run a port scanning application, you must provide us with a copy of the written consent received from the target of the scan authorising the activity. This must be supplied to us prior to the application being run.
- 5) You must not use your account for more than one direct connection to the Internet at a time. You are responsible for the security of all usernames and passwords that we issue to you and you should not disclose these to anyone other than your authorised users for whom you remain responsible.
- 6) If you share the resources of your Internet connection over a private network, you must make sure that your network is secure, and that any Internet connection sharing software that you are using does not permit access from outside of your network.
- 7) In certain circumstances we are obliged, under the Regulation of Investigatory Powers Act 2000 and other legislation (both UK and otherwise), to disclose information to the police and other law enforcement agencies and public authorities. Similarly, we have to comply with court orders to disclose information.
- 8) We may operate systems to ensure compliance with our acceptable use policies, including without limitation, network scanning and testing of open servers and mail relays.
- 9) This acceptable use policy will be updated from time to time and is complementary to our contractual terms and conditions.